

November 29, 2022

Resident  
City of Lighthouse Point

Re: Premise Address

**We're improving the electric system in your area**

Dear Customer Name:

We understand how much you depend on reliable energy and we're continuously working to make it better. In fact, we're working on a project in your area that will help improve your service in good weather and bad.

This project will strengthen the main power line serving your area. Work is scheduled to begin 01/23/2023 and is expected to be completed by 12/31/2023. We will be working in the area bounded by SE 10th Street to the north, NE 49th Street to the south, Hillsboro Mile to the east and South Federal Highway to the west. We'll do everything possible to keep any power interruptions to a minimum while this work is in progress. Should an outage of 15 minutes or more become necessary to complete the work, we'll notify you at least five days in advance and provide details at that time.

We pledge to work safely and respectfully in your community, as well as make reasonable efforts to minimize construction-related noise and any other inconveniences to you or your neighbors. To prepare the area for this project, our staff may need to discuss with you the need to trim or remove trees and vegetation, which are among the leading causes of power interruptions. You can help minimize power interruptions by keeping trees properly maintained on your property by qualified trimmers and planting trees far away from power lines. Visit [FPL.com/trees](http://FPL.com/trees) to learn more about proper tree planting and maintenance, as well as staying safe around power lines.

While we deliver better than 99.98 percent service reliability, we're never satisfied. Since 2006, we have invested more than \$3 billion to make improvements to the grid throughout our service area. Although severe weather will continue to cause some outages, improvements such as these will help keep your lights on and, when needed, enable us to restore service faster.

If you have any questions concerning this project, please call **1-800-693-3267**, Monday through Friday, between 9 a.m. and 5 p.m. and refer to Deerfield Hardenig, Feeder 703540, WR 8333109. To learn more about this and other projects in your area, you can also visit [FPL.com/maps](http://FPL.com/maps).

Sincerely,  
Shina Boyd  
Hardening Project Manager